

**WHAT IS CLAIMED IS:**

- 1 1. A method of unbinding a ticket identifier from  
2 security features included on an electronic ticket,  
3 said method comprising:  
4 receiving an unbind request from a requestor, the  
5 unbind request including the ticket identifier  
6 corresponding to the electronic ticket;  
7 determining whether the unbind request is authorized  
8 by the customer; and  
9 unbinding the security features from the ticket  
10 identifier in response to determining that the  
11 unbind request is authorized.
- 1 2. The method as described in claim 1 wherein at least  
2 one of the security features is selected from the  
3 group consisting of a photograph of the customer, a  
4 customer signature, a digital signature corresponding  
5 to the customer, a fingerprint, and a description of  
6 the customer.
- 1 3. The method as described in claim 1 wherein the  
2 determining further comprises:  
3 receiving an encrypted data packet that has been  
4 encrypted using a private key corresponding to  
5 the customer; and  
6 deciphering the encrypted data packet using a stored  
7 public key corresponding to the customer.
- 1 4. The method as described in claim 1 further comprising:  
2 determining whether the electronic ticket can be  
3 transferred; and

4 unbinding the security features from the ticket  
5 identifier in response to determining that the  
6 ticket can be transferred; and  
7 returning an error message to the requestor in  
8 response to determining that the ticket cannot be  
9 transferred.

1 5. The method as described in claim 1 further comprising:  
2 receiving a binding request from a second requestor,  
3 the binding request including a second ticket  
4 identifier and one or more security features  
5 corresponding to the second requestor;  
6 determining whether the second ticket identifier is  
7 currently bound to stored security features; and  
8 binding the second ticket identifier to the second  
9 requestor's security features in response to  
10 determining that the second ticket identifier is  
11 not currently bound to stored security features.

1 6. The method as described in claim 5 further comprising:  
2 sending ticket information to the second requestor in  
3 response to the binding, the ticket information  
4 including a ticket layout.

1 7. The method as described in claim 6 further comprising:  
2 receiving a printed ticket from the second requestor,  
3 the printed ticket formatted according to the  
4 ticket layout, the printed ticket including the  
5 ticket identifier and the second requestor's  
6 security features.

1 8. The method as described in claim 1 further comprising:  
2 verifying the requestor, the verifying including:

3           receiving a secret identifier from the requestor;  
4           and  
5           comparing the secret identifier with a stored  
6           secret identifier corresponding to the  
7           requestor.

1   9.   An information handling system comprising:  
2       one or more processors;  
3       a memory accessible by the processors;  
4       a network interface for communicating with other  
5       information handling systems;  
6       one or more nonvolatile storage areas accessible by  
7       the processors; and  
8       an electronic ticketing tool for unbinding a ticket  
9       identifier from security features, the electronic  
10      ticket tool including:  
11      means for receiving an unbind request from a  
12      requestor, the unbind request including the  
13      ticket identifier corresponding to the  
14      electronic ticket;  
15      means for determining whether the unbind request  
16      is authorized by the customer; and  
17      means for unbinding the security features from  
18      the ticket identifier in response to  
19      determining that the unbind request is  
20      authorized.

1   10.   The information handling system as described in claim  
2       9 wherein the means for determining further comprises:  
3       means for receiving an encrypted data packet that has  
4       been encrypted using a private key corresponding  
5       to the customer; and

6 means for deciphering the encrypted data packet using  
7 a stored public key corresponding to the  
8 customer.

1 11. The information handling system as described in claim  
2 9 further comprising:

3 means for receiving a binding request from a second  
4 requestor, the binding request including a second  
5 ticket identifier and one or more security  
6 features corresponding to the second requestor;

7 means for determining whether the second ticket  
8 identifier is currently bound to stored security  
9 features; and

10 means for binding the second ticket identifier to the  
11 second requestor's security features in response  
12 to determining that the second ticket identifier  
13 is not currently bound to stored security  
14 features.

1 12. The information handling system as described in claim  
2 9 further comprising:

3 means for verifying the requestor, the verifying  
4 including:

5 means for receiving a secret identifier from the  
6 requestor; and

7 means for comparing the secret identifier with a  
8 stored secret identifier corresponding to  
9 the requestor.

1 13. A computer program product stored on a computer  
2 operable medium for unbinding a ticket identifier from  
3 security features included on an electronic ticket,  
4 said computer program product comprising:

5 means for receiving an unbind request from a  
6 requestor, the unbind request including the  
7 ticket identifier corresponding to the electronic  
8 ticket;  
9 means for determining whether the unbind request is  
10 authorized by the customer; and  
11 means for unbinding the security features from the  
12 ticket identifier in response to determining that  
13 the unbind request is authorized.

1 14. The computer program product as described in claim 13  
2 wherein at least one of the security features is  
3 selected from the group consisting of a photograph of  
4 the customer, a customer signature, a digital  
5 signature corresponding to the customer, a  
6 fingerprint, and a description of the customer.

1 15. The computer program product as described in claim 13  
2 wherein the means for determining further comprises:  
3 means for receiving an encrypted data packet that has  
4 been encrypted using a private key corresponding  
5 to the customer; and  
6 means for deciphering the encrypted data packet using  
7 a stored public key corresponding to the  
8 customer.

1 16. The computer program product as described in claim 13  
2 further comprising:  
3 means for determining whether the electronic ticket  
4 can be transferred; and  
5 means for unbinding the security features from the  
6 ticket identifier in response to determining that  
7 the ticket can be transferred; and

8 means for returning an error message to the requestor  
9 in response to determining that the ticket cannot  
10 be transferred.

1 17. The computer program product as described in claim 13  
2 further comprising:  
3 means for receiving a binding request from a second  
4 requestor, the binding request including a second  
5 ticket identifier and one or more security  
6 features corresponding to the second requestor;  
7 means for determining whether the second ticket  
8 identifier is currently bound to stored security  
9 features; and  
10 means for binding the second ticket identifier to the  
11 second requestor's security features in response  
12 to determining that the second ticket identifier  
13 is not currently bound to stored security  
14 features.

1 18. The computer program product as described in claim 17  
2 further comprising:  
3 means for sending ticket information to the second  
4 requestor in response to the binding, the ticket  
5 information including a ticket layout.

1 19. The computer program product as described in claim 18  
2 further comprising:  
3 means for receiving a printed ticket from the second  
4 requestor, the printed ticket formatted according  
5 to the ticket layout, the printed ticket  
6 including the ticket identifier and the second  
7 requestor's security features.

1 20. The computer program product as described in claim 13  
2 further comprising:  
3 means for verifying the requestor, the verifying  
4 including:  
5 means for receiving a secret identifier from the  
6 requestor; and  
7 means for comparing the secret identifier with a  
8 stored secret identifier corresponding to  
9 the requestor.

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